

FAMILY EDUCATION RIGHTS AND PRIVACY ACT OF 1974

The Family Educational Rights and Privacy Act (FERPA) affords eligible students certain rights with respect to their education records. (An "eligible student" under FERPA is a student who is 18 years of age or older or who attends a postsecondary institution at any age.) These rights include:

- a. The right to inspect and review the student's education records within 45 days after the day the Trinity Valley Community College (TVCC) receives a request for access. A student should submit to the registrar or other administrative personnel a written request that identifies the record(s) the student wishes to inspect. The TVCC official will make arrangements for access and notify the student of the time and place where the records may be inspected. If the records are not maintained by the TVCC official to whom the request was submitted, that official shall advise the student of the correct official to whom the request should be addressed.
- b. The right to request the amendment of the student's education records that the student believes is inaccurate, misleading, or otherwise in violation of the student's privacy rights under FERPA.

A student who wishes to ask TVCC to amend a record should write the TVCC official responsible for the record, clearly identify the part of the record the student wants changed, and specify why it should be changed. If TVCC decides not to amend the record as requested, TVCC will notify the student in writing of the decision and the student's right to a hearing regarding the request for amendment. Additional information regarding the hearing procedures will be provided to the student when notified of the right to a hearing.

- c. The right to provide written consent before TVCC discloses personally identifiable information (PII) from the student's education records, except to the extent that FERPA authorizes disclosure without consent.

TVCC discloses education records without a student's prior written consent under the FERPA exception for disclosure to school officials with legitimate educational interests. A school official typically includes a person employed by TVCC in an administrative, supervisory, academic, research or support staff position (including law enforcement unit personnel and health staff); a person serving on the board of trustees; or a student serving on an official committee, such as a disciplinary or grievance committee. A school official also may include a volunteer or contractor outside of TVCC who performs an institutional service of function for which TVCC would otherwise use its own employees and who is under the direct control of TVCC with respect to the use and maintenance of PII from education records, such as an attorney, auditor, or collection agent or a student volunteering to assist another school

official in performing his or her tasks. A school official typically has a legitimate educational interest if the official needs to review an education record in order to fulfill his or her professional responsibilities for TVCC.

Upon request, TVCC also discloses education records without consent to officials of another school in which a student seeks or intends to enroll.

- d. Students have the right to file a complaint with the U.S. Department of Education concerning alleged failures by TVCC to comply with the requirements of FERPA. The name and address of the office that administers FERPA is:

Family Policy Compliance Office
U.S. Department of Education
400 Maryland Avenue, SW
Washington, DC 20202

See the list below of the disclosures that TVCC may make without consent.

FERPA permits the disclosure of PII from students' education records, without consent of the student, if the disclosure meets certain conditions found in § 99.31 of the FERPA regulations. Except for disclosures to school officials, disclosures related to some judicial orders or lawfully issued subpoenas, disclosures of directory information and disclosures to the student, § 99.32 of FERPA regulations requires TVCC to record the disclosure. Eligible students have a right to inspect and review the record of disclosures. TVCC may disclose PII from the education records without obtaining prior written consent of the student:

- a. To other school officials, including teachers, within TVCC whom the school has determined to have legitimate educational interests. This includes contractors, consultants, volunteers or other parties to whom the school has outsourced institutional services or functions, provided that the conditions listed in § 99.31(a)(1)(i)(B)(1) - (a)(1)(i)(B)(3) are met. (§ 99.31(a)(1))
- b. To officials of another school where the student seeks or intends to enroll, or where the student is already enrolled if the disclosure is for purposes related to the student's enrollment or transfer, subject to the requirements of § 99.34. (§ 99.31(a)(2))
- c. To authorized representatives of the U. S. Comptroller General, the U.S. Attorney General, the U.S. Secretary of Education, or state and local educational authorities, such as a state postsecondary authority that is responsible for supervising TVCC's state-supported education programs. Disclosures under this provision may be made, subject to the requirements of §99.35, in connection with an audit or evaluation of federal- or state-supported education programs, or for the enforcement of or compliance with federal legal requirements that relate to those programs. These entities may make further disclosures of PII to outside entities that are designated by them as their authorized representatives to conduct any audit, evaluation or enforcement or compliance activity on their behalf. (§§ 99.31(a)(3) and 99.35)

- d. In connection with financial aid for which the student has applied or which the student has received, if the information is necessary to determine eligibility for the aid, determine the amount of the aid, determine the conditions of the aid or enforce the terms and conditions of the aid. (§ 99.31(a)(4))
- e. To organizations conducting studies for or on behalf of TVCC in order to:
 - i. develop, validate or administer predictive tests;
 - ii. administer student aid programs; or
 - iii. improve instruction. (§ 99.31(a)(6))
- f. To accrediting organizations to carry out their accrediting functions. (§ 99.31(a)(7))
- g. To parents of an eligible student if the student is a dependent for IRS tax purposes. (§ 99.31(a)(8))
- h. To comply with a judicial order or lawfully issued subpoena. (§ 99.31(a)(9))
- i. To appropriate officials in connection with a health or safety emergency, subject to § 99.36. (§ 99.31(a)(10))
- j. Information TVCC has designated as “directory information” under § 99.37. (§ 99.31(a)(11))
- k. To a victim of an alleged perpetrator of a crime of violence or a non-forcible sex offense, subject to the requirements of § 99.39. The disclosure may only include the final results of the disciplinary proceeding with respect to that alleged crime or offense, regardless of the finding. (§ 99.31(a)(13))
- l. To the general public, the final results of a disciplinary proceeding, subject to the requirements of § 99.39, if TVCC determines the student is an alleged perpetrator of a crime of violence or non-forcible sex offense and the student has committed a violation of TVCC’s rules or policies with respect to the allegation made against him or her. (§ 99.31(a)(14))
- m. To parents of a student regarding the student’s violation of any federal, state, or local law, or of any rule or policy of TVCC, governing the use or possession of alcohol or a controlled substance if TVCC determines the student committed a disciplinary violation and the student is under the age of 21. (§99.31(a)(15))

Granting Access to Your Student Records

Students can give proxy access (https://www.tvcc.edu/Registrar/article_print.aspx?deptid=222&zoneid=549&articleid=5104) to another individual to access certain areas of their student account through MyCardinalConnect (<https://www.tvcc.edu/Cardinal-Connection/category.aspx?z=1302>). Proxy access can be given through the payment portal within MyCardinalConnect (<https://www.tvcc.edu/Cardinal-Connection/category.aspx?z=1302>) to give access to others to make payments on your student account.